

# ABOUT BELLA VISTA



Thank you for choosing to stay in our home. Here are some notes to help you enjoy your vacation a little more at North Topsail Beach, pronounced Top-sul if you want to sound like a local . If you haven't stayed here before you will find it peaceful and relaxing as it is away from the hustle of the busier part of the island.

One Big Ask! please stay clear of the roped off area of the dunes. The dune systems is our main and only protection from major storm surge. The only way they can provide protection is when they are fully established.

Sea oats grow very slow and are fragile. What you see is many years in the making. Once fully established, they hold the sand in place with their extensive root system. Walking on the dunes can easily kill the plant, especially the newer and smaller ones just planted.

Please review this guide we put together to help you enjoy your stay to it's fullest. We love feedback on what would make your stay better.

Please share your feedback by emailing us at Goldsboro\_203@yahoo.com

For our returning guests and friends, we hope you enjoy the updates to the home this year!

# HOUSE GUIDE

#### **PARKING**

Depending upon size, there is space for up to four cars. If you want to visit other areas of the island, be aware most public access beach parking in North Topsail Beach and Surf City is paid parking except for the few county lots. You will need a smartphone and an app to pay. View parking lot signage for payment instructions.

#### **TEMPERATURE**

Please keep the thermostat at 72 degrees or higher. There are ceiling fans to aid cooling. It is important to not leave windows or doors open while using the AC. This can lead to the unit freezing and may require service. Service calls to reset the system for this issue can take 2-3 days min and would be charged to the renter. We want you to have a stress free and enjoyable stay with AC! Please ensure to limit open doors & windows.

#### DAMAGE

Upon check in, please review the rental for any damage and report immediately to Vacasa. They can be reach via phone or text 24/7 at 800-544-0300. If during the course of your stay something gets damaged, please report to Vacasa. In addition to your vacation insurance coverage, we also have renter coverage and want everything to be in good working order for you as well as our next guest.

#### LAUNDRY

The washer and dryer are high efficiency units. Please consider using an appropriate cycle. Your help keeping costs down allows us to keep rents lower. Speed wash works perfect for beach or lightly soiled clothes. The washer also cleans great on cold temperature with the added benefit of not fading colors. The washer also has a high-capacity tub which means less time washing and more time for fun! Please <a href="thoroughly">thoroughly</a> shake sandy towels and clothes outside prior to washing. Sand grinds away at moving parts and significantly reduces life expectancy.



#### **PESTS**

Insects are a fact of life at the beach - especially ants! They are all throughout the dunes and searching on decks. We have a service that sprays in and around the house consistently but that is just a deterrent. Food will bring them in mass and unfortunately beach front homes are not airtight. The best thing you can do to make your stay more enjoyable is to not leave food out, especially on the deck. Please enjoy the deck as it is a great place to eat and watch the ocean, but leaving a plate or dropping food will bring ants. Secondarily, leaving food out on counters can lead to ants into the house. It just takes one ant to alert a colony and you will see a line that runs to the outside, over the deck down a post and into the dunes. Use ziplock bags or sealed containers or keep food in the fridge. If you have any issues, please call VACASA immediately so they can schedule a no cost visit from our pest control company.

On the beach there are few insects except when there is very little wind or worse when the wind blows from the sound to the ocean. When this happens you will see a higher rate of biting flies. Bring repellant or it will not be an enjoyable time!

#### The Beach

Even with the new building around us, this part of the island is one of the least crowded beaches you will find. Lots of room to stretch without being on top another family. Just remember to bring your gear back in at the end of the day. Chairs, canopies, etc. left overnight can be confiscated by the town.

We highly encourage you to read up on rip currents and how to recognize one. They are not a common occurrence however they do occur and can be very dangerous.

The very north end of the island is an area many people visit. We want to caution you to be very vigilant while there. The inlet current is swift and every year someone accidentally falls in and drowns.

# THE KITCHEN



#### THINGS TO KNOW

Water pressure on the island is probably a little lower than what you are used to. We suggest that you rinse dishes after each meal to get the best results from the dishwasher. Please run the disposal prior to starting the dishwasher to clear that prior to washing.

Please do not put grease down the drain. There is a grease silicon holder (pink elephant) that you can pour hot grease directly into. When solidified just scoop into the trash and discard. Please do not wash sandy items off in the sink or put into the dishwasher. Sand over time will damage the appliances. Please use the hose or outdoor shower instead.

The kitchen is stocked with many useful items. Hopefully you will have everything that you need. Items of note are a meat thermometer, splatter screens, meat tenderizers and large stock pots. Make your own seafood boil at home. Get fresh seafood from one of the commercial fishing companies (Mitchells is our favorite) and save a lot of money!

A Keurig coffee maker needs periodic cleaning of the needle. There is a needle cleaner in the utensil drawer. Instructions are on the packaging.

We are trying out some new pans that have removable handles. We hope that allows us in the future to stock more pans due to being more efficient with the space. When checking out, please ensure the handles are removed and are stored in one of the pans.

Please only use warm water and non abrasive sponges to wipe cabinets or counter tops.

# **BEST RESTAURANTS**



#### Riverview Cafe 119 Hall Point Rd, Sneads Ferry

A family owned and operated restaurant that has been in business since 1946. Located near commercial fishing docks, they serve fresh seafood, steaks and chicken as well as a wide variety of other items including daily baked merenguie pies.

#### Rick's Restuarant & Sports Bar 510 Petes Way, Sneads Ferry

Not your typical sports bar. Busy all year round. Good food and prices. Lots of menu options. Just opened a craft beer bar behind the restuarant.

#### Splash by the Sea 790 New River Inlet Road

Nestled inside Villa Capriani. A smaller venue with inside or outside seating and often featuring live music. Menu ranges from traditional pub style to reasonablly priced entrees.

#### Shaka Taco 107 B, N Shore Dr, Surf City

Ingredients sourced as locally as possible, including fish. Flavorful and simplistic menu - tacos, taco bowls, wings, and acai bowls. Wings are NC jumbo flats and drums, lathered in homemade seasonings and sauces. Bowls are like a supersized taco.

#### Other options

Cancun - typical Mexican fare, large portions
Agave Azul - Modern Mexican
Seaview Pier - diner style food, breakfast biscuits
are great and can walk along the beach to visit
Napoli Cafe - sandwiches, salads & coffees
Beach Shop & Grill - pricier but a unique menu
Baked Pizza - all things Italian and then some
Breakfast Place - Breakfast skillets are great
Pelican Snowballs - Over 100 shaved ice flavors

# Entertainment



PASSWORD jollyboat831

STREAMING Hulu w/ Live TV, ESPN+,

Disney+ & Free apps

Loaded on all TVs are a few free streaming services i.e., Tubi, Pluto, etc. and a few paid providers, Hulu with Live TV, ESPN+ and Disney+. Since all TV's come loaded with these providers, you will not be able to log in to your personal accounts for these services. If you log into your personal subscriptions for Hulu, ESPN or Disney, unfortunately there can be a charge from Vacasa to set up TVs for the next renter. We suggest screen casting as an option if you would like to view your personal accounts.

There are instructions on how to work the tv in every room and also included as part of this guide.

Please do not make any purchases or subscribe to free trials using house accounts.

Also loaded are other major content providers to access your other streaming subscriptions. Just remember to log out on your last day.

When logging out, **DO NOT** log out of Hulu, ESPN+ or Disney+. Vacasa can charge you back if they have to reset up TVs for the next renter.



#### **HOW TO WORK All TCL TVs**

Welcome to Bella Vista beach house. Thank you for choosing to stay with us for your vacation!



Turn on the TV using the red power button and you will come to the entertainment center home screen. From here, utilize the purple directional arrows to highlight the streaming service you would like to launch and press the "OK" button. We have loaded the most common premium services as well as free content providers like tubi and plutoTv. Scrolling the list you will find other full streaming services, YouTube TV, Sling & AppleTv.



Instructions for viewing Hulu.

Highlight Hulu on the main screen and press "OK" on the remote. You will come to the Profile page. Just press "OK" again. Please do not add another profile. Each TV has it's own unique profile.



Once you land on the Hulu screen you have viewing options. Live for Live TV. MyStuff for saving favorites ( please do not utilize ). Movies, TV & Sports are for searching and watching On Demand content.



Once you highlight Live on the menu and press "OK" the last channel watched will start to play. To see viewing options as well as a channel guide press the purple down arrow on the remote.



The Recent grid will initially show. To see all channels use the purple directional arrows to navigate to the menu pane on the left side of the screen and scroll down to Channels. Find the show that you would like to watch using the right directional arrows to move back to the grid and then press the down directional arrow to see all programing. Once you find a show just press the "OK" button. The menu includes options to filter by programing type. We have made it easy to find the local network affiliates. They are listed in the Favorites section.







#### A few important notes to review

The rental comes with streaming subscriptions to Hulu, Disney+, ESPN.

Please do not delete apps, subscribe to "free" trials as there are always charges afterwards. Please do not factory reset the TV. If you already have Hulu, Disney or ESPN you will not be able to access your saved content from your subscription. Please do not log into using your personal subscription. While in Hulu, please do not add content or channels to My Favorites. Remember prior to leaving, log out of any of the other premium apps that you subscribe to and set up - Do not log out of Hulu, ESPN or Disney+.

Unfortunately if Vacasa has to come out to reinstall apps or activate and set up Apps there are charges that they will pass on. We want your time here to be great and do not want you to incur additional unintended expenses.

We hope your stay and the weather is perfect! We hope you enjoy the very many upgrades and improvements made over the last few years. If you have any suggestions or feedback please feel free to share. We would love to hear them! You can contact us at Goldsboro\_203@yahoo.com. Any maintenance needs please reach out to Vacasa directly for fastest help.

#### **Upstairs Master Bedroom**

Welcome to Bella Vista beach house. Thank you for choosing to stay with us for your vacation!



Turn on the TV using the red power button and you will come to the entertainment center home screen. From here, utilize the white directional arrows to highlight the streaming service you would like to launch and press the select button in the center of the directional arrows. We have loaded the most common premium services as well as free content providers like tubi and plutoTv.



Instructions for viewing Hulu.

Highlight Hulu on the main screen and press the select button on the remote. You will come to the Profile page. Just press select again. Please do not add another profile. Each TV has it's own unique profile.



Once you land on the Hulu screen you have viewing options. Live for Live TV. MyStuff for saving favorites ( please do not utilize ). Movies, TV & Sports are for searching and watching On Demand content.



Once you highlight Live on the menu and press the select button the last channel watched will start to play. To see viewing options as well as a channel guide press the white down arrow on the remote.



The Recent grid will initially show. To see all channels use the white directional arrows to navigate to the menu pane on the left side of the screen and scroll down to Channels. Find the show that you would like to watch, use the right directional arrows to move back to the grid and then press the down directional arrow to see all programing. Once you find a show just press the select button. The menu includes options to filter by programing type. We have made it easy to find the local network affiliates. They are listed in the Favorites section.







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# Things to do



#### FISHING PIERS

The two piers we suggest are Jolly Rogers in Surf City or Seaview in NTB. Jolly Rodgers has lots of shops withing walking distance. Parking it much harder due to amount of vacation rentals. While here you can get weekly fishing permits for either the piers or surf fishing. Take a romantic stroll on or under the piers or visit a tackle shop and try to catch the next big catch; it's all possible at one of the island's premier piers! Fishing tickets for children age 13 and younger are half-price! Get your weekly fishing permits here. Fishing rods allowed!

#### MISSILES AND MORE MUSEUM

The Missiles and More Museum came to life when a group of citizens were concerned for the future of the historical Assembly Building. The building, constructed 1946, was used by the government to assemble missiles for a secret missile operation being conducted on Topsail Island. A great museum that hosts an array of exhibits of history and nature.

#### QUEEN JEAN CHARTER BOATS

Take a half day fishing trip, kid's fishing adventure, or enjoy an evening cruise around the island. Queen Jean has you covered for whatever type of boat tour you and your family are interested in. Another option for tours is with Tuck's Water Shuttle. For some added exercise, opt for a paddle boarding tour through the intercoastal waterway.

#### TOPSAIL ISLAND SKATING RINK

A throwback to the olden days, this wholesome hangout has had the same DJ, Miss Doris, for over 40 years! Going for a skate is a unique way to have some family fun on your beach vacation.

#### THE KAREN BEASLEY SEA TURTLE RESCUE AND REHABILITATION CENTER

Learn about the ecological impact and efforts involved in preserving these majestic sea creatures at the Sea Turtle Hospital. The mission of the Karen Beasley Sea Turtle Rescue and Rehabilitation Center is the conservation and preservation of all species of marine turtles, both in the water and on the beach. They accomplish this through the rescue, care, and release of sick and injured sea turtles.

# Things to do



#### MISCELANEOUS IDEAS

There is a great NTB town park with loads of activities including: a kayak launch, basketball court, pickle ball court, picnic area, etc. The park is open from 8:00 a.m. to 10:00 p.m. daily during the summer months.

Watch the sunset over the intercoastal at Serenity Park, Topsail Beach. Limited parking so plan to get there early. Bring a blanket or chairs, some tunes, insect repellant (just in case) and take in a great sunset. Partially cloudy nights make the viewing that much more colorful.

Turtle talks held by Karen Beasley turtle rehabilitation hospital at NTB Town hall each Tuesday at 9am.

Tuck's Water Shuttle (910) 616-7106 book trips to Lea Island, Sunset Cruises, etc.

Carolina Decor & More (910) 803-0473 14130 NC Highway 50, Surf City, Open 10 -5 daily, closed Sun & Mon. Not your usual tourist gift shop. Lots of unique hand items. Take a crafted piece of Topsail from a local artisan home. you.

Topsail Surf and Paddle, Paddle (910) 859-0151 4021 Island Drive, North Topsail Beach - Family-owned surf shop, retail store and board and beach rentals. Get all your aquatic needs. Sign up for some surf lessons for the whole family.

Great rainy day activity - Salty Dog Pottery (910) 741-0000 1242 NC HWY 210, Sneads Ferry

#### LIVE MUSIC

There are lots of live music events at most bars and some restaurants. You can find many options via Facebook pages or internet searches.

Also the town of Topsail Beach holds a free summer concert series. Bring a lawn chair and plan to get there early. There is not a lot of parking lots in Topsail Beach. Concerts are held at the Topsail Beach Town Center every Tuesday from 6:30 - 8:30 weather permitting.

# NTB ORDINANCES

All beach equipment must be removed from the beach by its owner or permitted user on a daily basis. All unattended and remaining items between 9:00 p.m. and 7:00 a.m. will be classified as abandoned property and will be removed and disposed of by the town.

Glass bottles or glass containers of any type are prohibited on the beach.

Camping overnight on the beach is prohibited.

Please be mindful that unattended holes left can cause injury to others. Any hole greater than 12" deep must be filled level upon leaving the beach or within 30 mins of sunset.

Beer and wines coolers in cans may be consumed on the public beach. Hard or spirituous liquors and fortified wines are prohibited.

As previously mentioned, please stay off the dunes. There is a \$500 fine for each person and instance of walking on dunes. The dune area is a vegetated area or roped off area.

No fires are allowed on the beach.

Grills are not allowed on decks. Please DO NOT use a charcoal grill. They are extremely dangerous, especially when exposed to windy conditions. It only takes a spark to take down a house or worse.

Protect the beach by first securing your trash and then taking it from the beach with you. Littering is punishable up to \$1000 fine.





01

#### NO PETS

This policy is strictly enforced. All pets including caged pets. Violators can be asked to leave the property with no refunds and will be charged a pet cleaning fee

02

#### NO SMOKING

This is a non smoking house. If smoking is detected inside the house, a smoking removal fee will apply.

03

#### **DOORS & WINDOWS CLOSED**

Beyond having to deal with pests like No-See-Ums, you risk the AC shutting down which can lead to additional costs and days without AC.

04

#### REPORT ANY DAMAGES

Upon check in please review the property first. Any concerns should be reported to Vacasa shortly after entering the premises.

VACASA MAY HAVE ADDITIONAL RULES. PLEASE REVIEW STAY INFROMATION PROVIDED BY VACASA.



# CHECK OUT IS 10AM

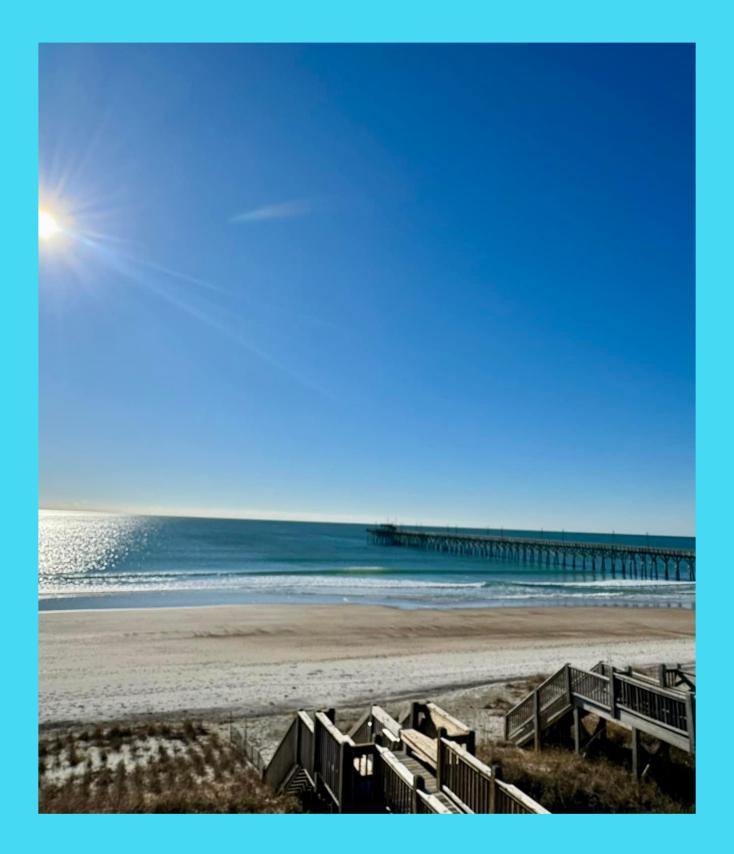
Housekeepers can show up anytime after 10. If there are cars onsite, they will move on to their next cleaning assignment and you can be charged a late check out fee.

#### **BEFORE YOU GO**

☑ ALL DISHES CLEAN AND REMOVED FROM THE DISHWASHER
 ☑ EMPTY THE FRIDGE AND REMOVE ALL FOOD FROM PROPERTY.
 ☑ PUT GARBAGE BINS OUT FRIDAY NIGHT FOR EARLY AM PICKUP. NO TRASH LEFT IN HOUSE.
 ☑ NO EXCESSIVE CLEANING FOR HOUSEKEEPERS.
 ☑ PLACE ALL LINENS FROM LINEN SERVICE IN BINS. DOES NOT INCLUDE MATTRESS PADS, MATTRESS COVERS, PILLOW SHAMS OR PROTECTIVE COVERS
 ☑ FOLLOW ANY ADDITIONAL VACASA DIRECTIONS.

THANK YOU SO MUCH FOR STAYING WITH US.
WE HOPE YOU HAD AN AMAZING TIME!!

LOCK ALL WINDOWS AND DOORS



# THANK YOU

We love feedback or suggestions. Please feel free to send to Goldsboro\_203@yahoo.com